

Accessibility Statement

First Choice Credit Union is committed to making its website accessible in accordance with the [European Union \(Accessibility Requirements of Products and Services\) Regulations 2023](#) (the “Regulations”). The Regulations are aimed at improving the accessibility of online services in Ireland. They aim to ensure that people with disabilities can access essential and digital platforms without barriers.

This accessibility statement is for <https://firstchoicecreditunion.ie/>

Measures to support accessibility

First Choice Credit Union is committed to ensuring that its website and digital services are accessible to as many people as possible, including people with disabilities.

We are currently undertaking a formal accessibility assessment of our website <https://firstchoicecreditunion.ie/> against applicable accessibility requirements, including relevant WCAG accessibility criteria. We anticipate this assessment will be completed by 30 September 2026.

We are working to identify and address accessibility barriers and will update this statement following completion of the assessment.

If you experience difficulty accessing any part of this website or require information in an alternative accessible format, please contact us. We will endeavour to provide the information or service through an accessible alternative.

Feedback or Complaints

We welcome your feedback on the accessibility of <https://firstchoicecreditunion.ie/>. Please let us know if you encounter accessibility barriers on <https://firstchoicecreditunion.ie/>:

- Phone: +353 1 8731101
- E-mail: enquiries@fccu.ie
- Visitor Address: Market Square, Castlebar Co Mayo
- Postal Address: F23 NW25
- <https://www.instagram.com/firstchoicecreditunion/>
- <https://www.facebook.com/firstchoiceccu/>

We try to respond to feedback within 5 working days.

Other Known Limitations

While we strive for full accessibility, some limitations may exist:

- Certain older documents may not fully meet accessibility standards;
- Some third-party or legacy components may have limited accessibility functionality;
- Some of our branch locations may not meet full accessibility needs.

We are actively working to improve accessibility across all affected areas.

Statement Review

We are committed to ongoing improvements in accessibility across all our services. This Statement is reviewed on a regular basis and updated to reflect changes in legislation and regulatory guidance.

Anne King
CEO, First Choice Credit Union
14 September 2026

Date

This statement was created on:	14 September 2026
Next review date:	30 September 2026